## Mr Girgis patients' feedback:

It has been reported that cataracts are the most common cause of blindness worldwide. With a gradual deterioration in vision, patients may lose the ability to drive, read and will suffer from glare if exposed to bright sunlight, before potentially going completely blind. Although cataracts tend to develop later in life, problems such as diabetes or eye trauma may bring them on at a younger age. However, if you suffer from this problem cataracts can be removed quickly and simply with an operation that is often pain free at Nuffield Health Chesterfield hospital in Clifton. In a survey taken at the Chesterfield of Mr Rafik Girgis' patients, 96% of patients stated that they only felt mild discomfort or didn't feel a thing during surgery and in recovery.

Mr Rafik Girgis is one of a team of ophthalmology consultants that practice at The Chesterfield and is highly experienced in the removal of cataracts and other areas of general ophthalmology. Mr Girgis trained at the Moorfields Eye Hospital in London, which included two fellowships in cataract and primary care. Following a move to Bristol in 2011, Mr Girgis performs frequent cataract surgery at The Chesterfield, where patients can be seen quickly and have the ability of a much broader range of choice in regards to their surgery. As well as this at The Chesterfield it is possible to have both eyes operated on in short period of time, therefore patient's vision improves dramatically.

A short survey given by Mr Girgis to his patients following their treatment with him at The Chesterfield highlights the positive outcomes and experiences of Mr Girgis' patients following their cataract surgery. Throughout 2014, patients were asked to fill in a questionnaire in regards to the service provided by Mr R Girgis and Nuffield Health Bristol Hospital before, during and after their ophthalmology treatment. 128 patients filled out the questionnaire in 2014, during which time 98% of patients stated they would recommend Nuffield Health Bristol Hospital and Mr R Girgis as an ophthalmic surgeon to their friends. A patient of Mr Girgis, TH, aged 67 said: "Everything about my experience at the Nuffield Health Bristol and with Mr Girgis was perfect and in my opinion there was nothing that could be improved on. I would definitely recommend both to a friend and was extremely happy with all aspects of my surgical experience."

In relation to these results, 100% of patients that completed the survey stated that The Chesterfield boasted a sanitary environment that was of a high standard and that staff were helpful and mindful of their needs. Overall 87% of people claimed that their overall experience of The Chesterfield and their time with Mr Girgis was extremely satisfactory.

Patient, DD, aged 79 stated: "I found the information given about my cataract surgery prior the operation and the generally pre-operation care excellent. In regards to the surgery itself I was treated for both eyes, however I didn't feel a thing throughout and the I was happy with the post-operative care and quality of my vision afterwards, particularly in my left eye. Overall, the service I received was better than expected. I received excellent treatment and would happily recommend Nuffield and Mr Girgis to a friend."