



Mr Girgis, Consultant Ophthalmologist  
and Spire Hospital Bristol.  
Patient Satisfaction Survey.  
January and February 2018

## Patient Satisfaction Survey – January and February 2018

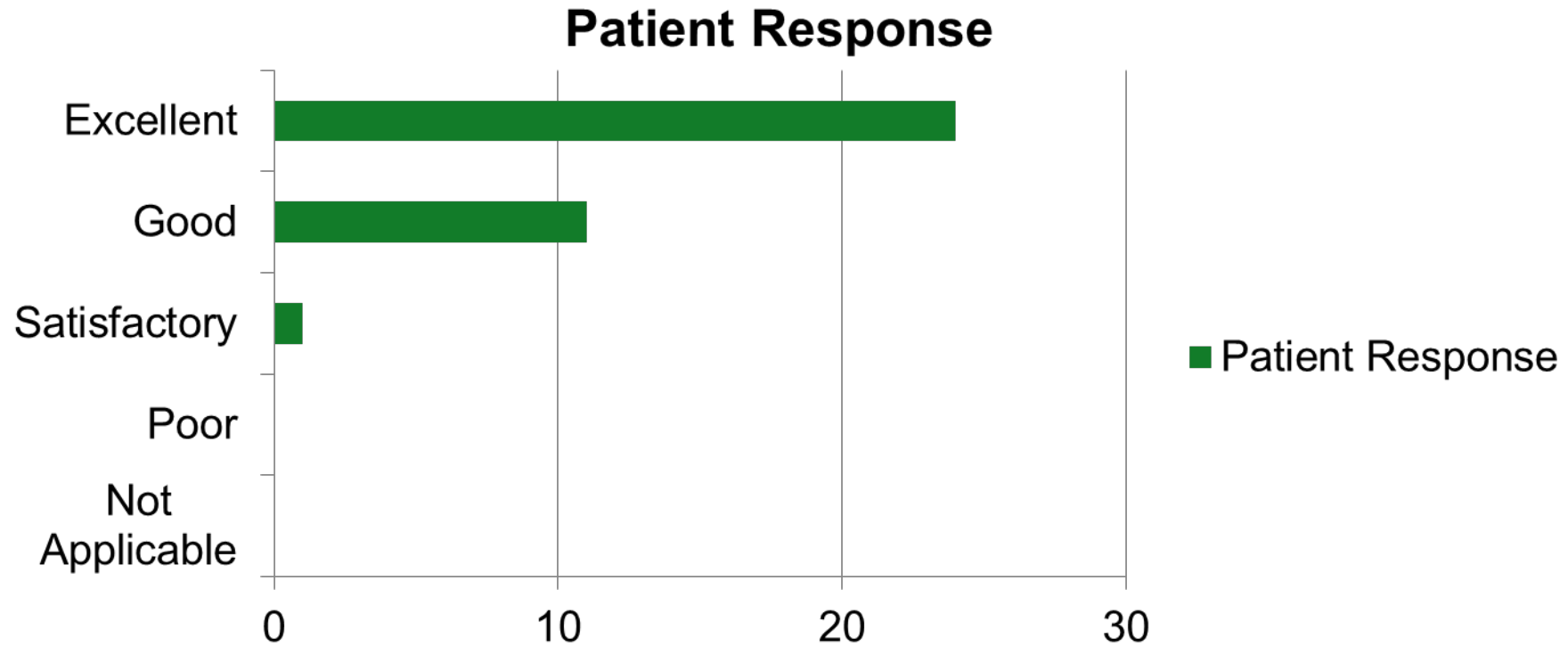
Mr. Rafik Girgis, Consultant Ophthalmologist  
and Spire Hospital Bristol

aspire to provide the highest quality services to our patients at  
all times and welcome patient feedback to enable us to  
improve the services we offer.

We are pleased to publish the results of our January and  
February 2018 patient satisfaction survey questionnaire which  
was completed by 26 of our patients.

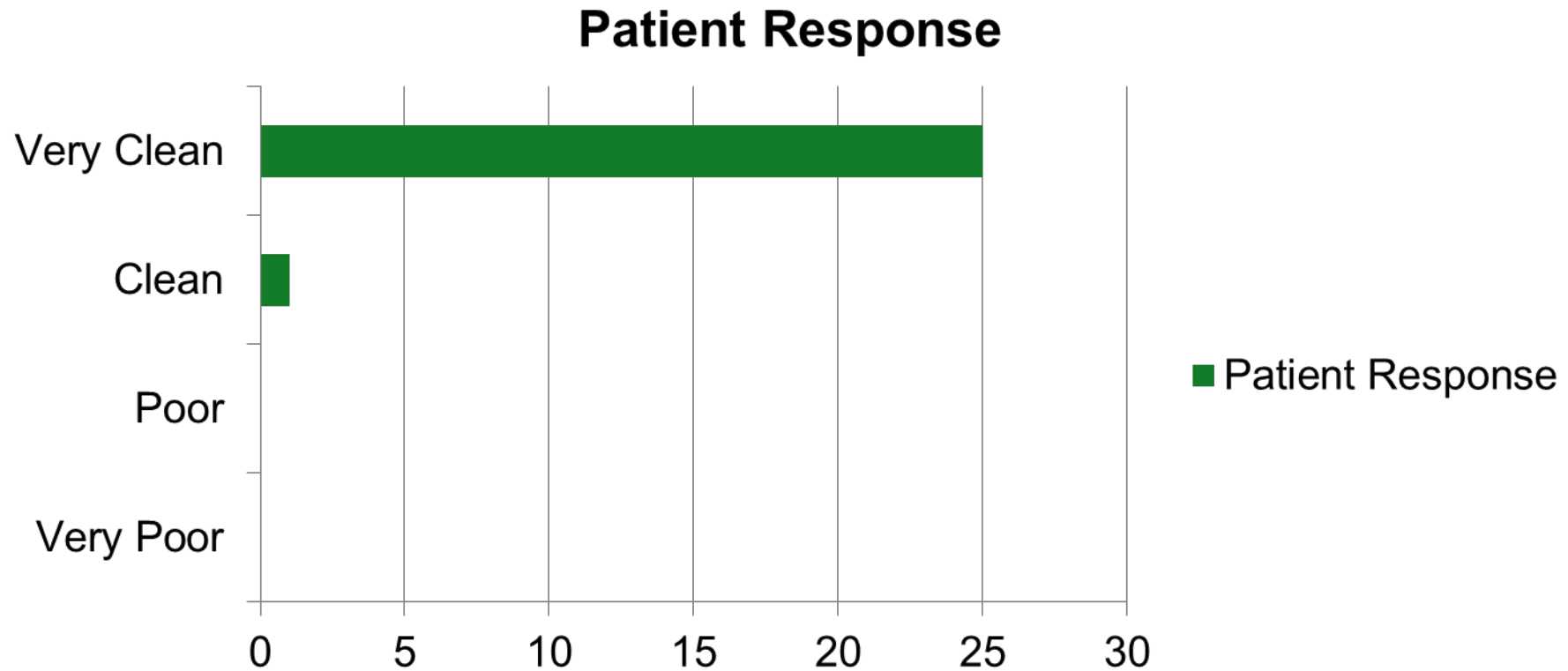
### Pre-Operative Care

Did you find the information given about your cataract surgery prior to the operation to be;



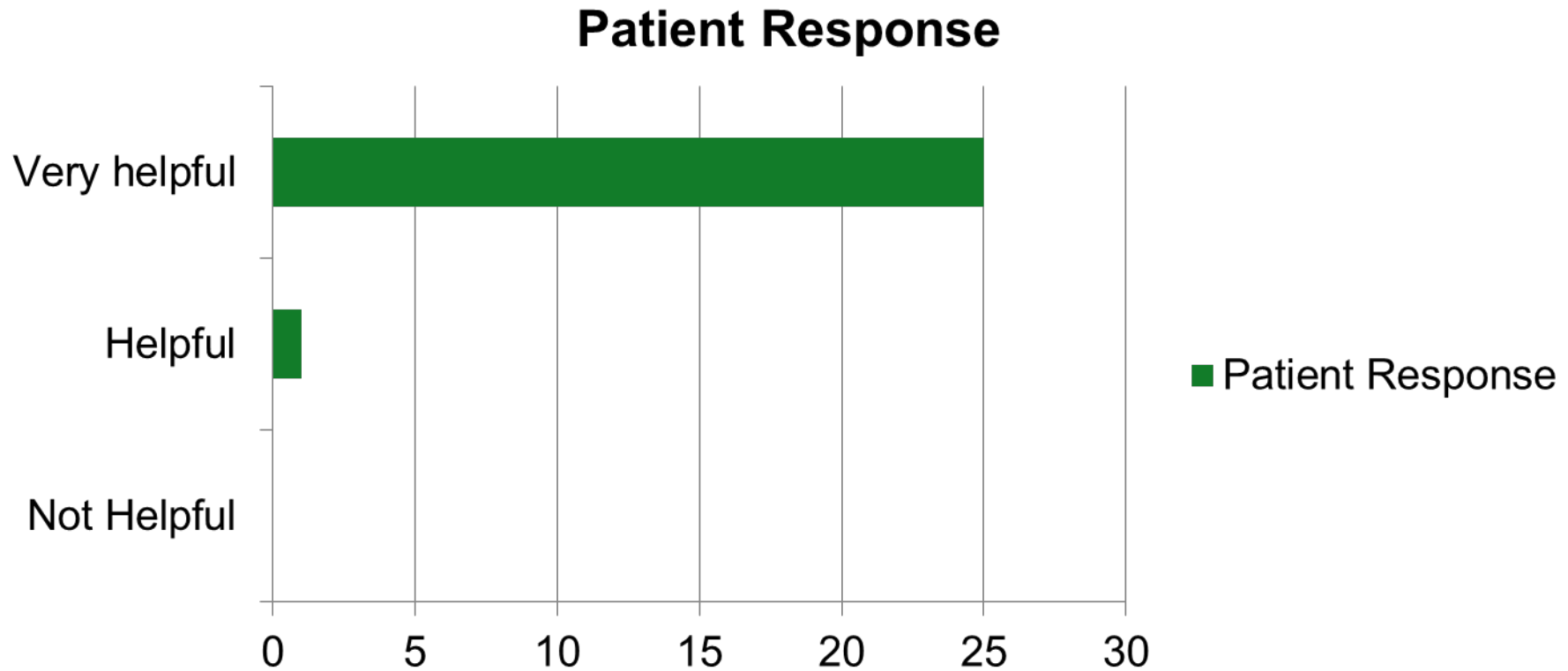
## Pre-Operative Care

How did you find the Hospital?



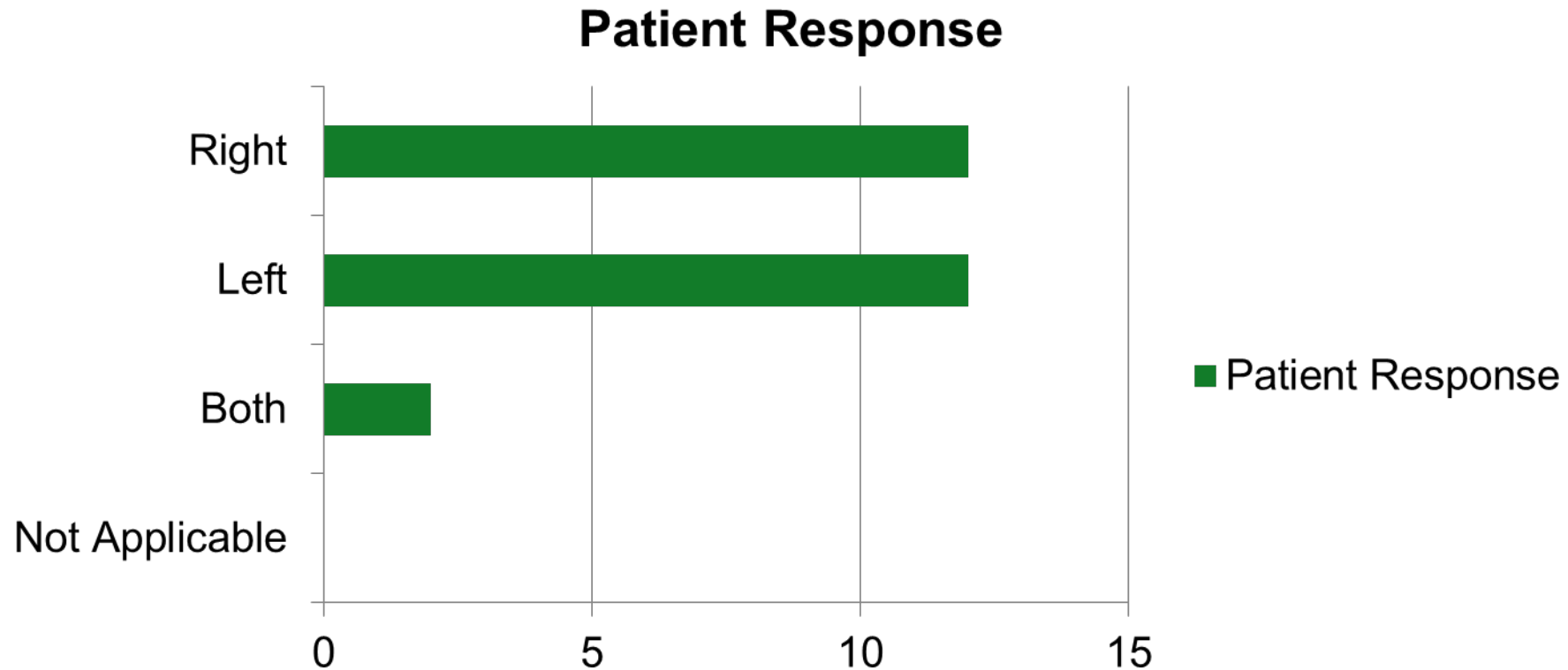
## Pre-Operative Care

How helpful were the staff?



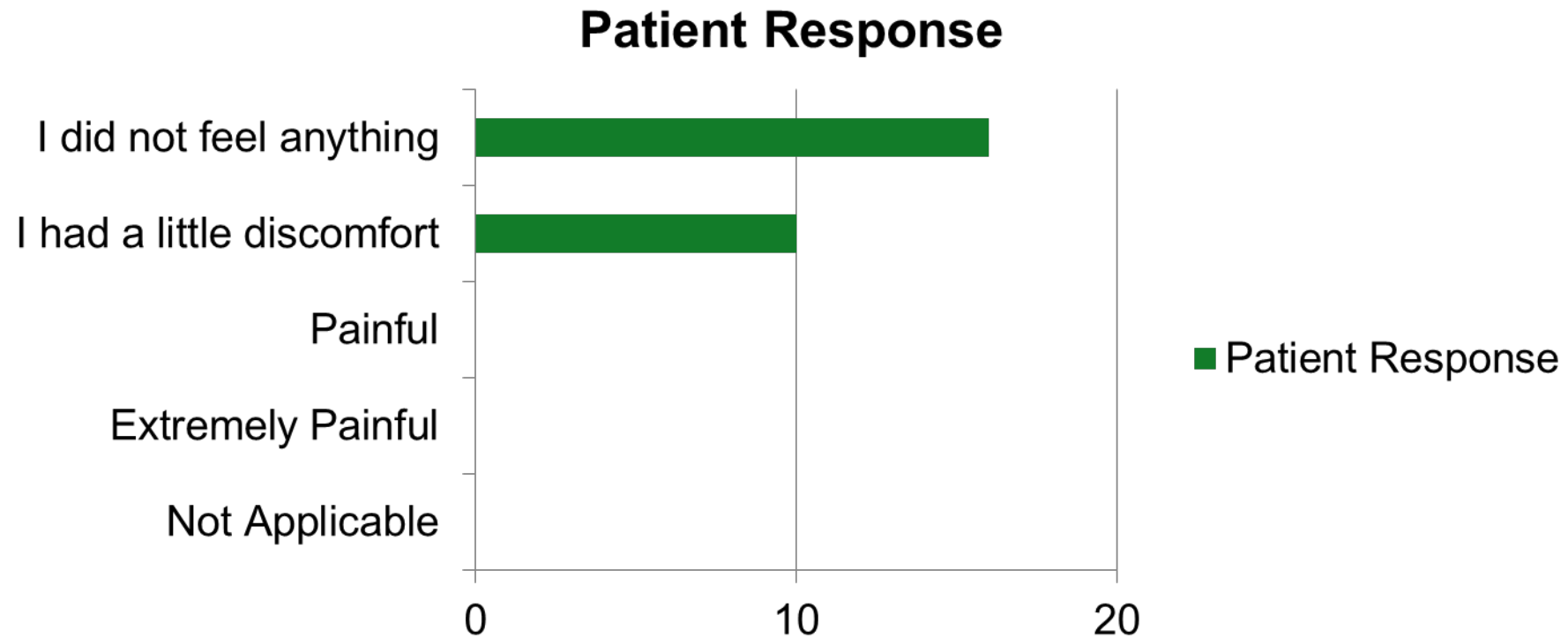
## Operative Care

Which eye was operated on?



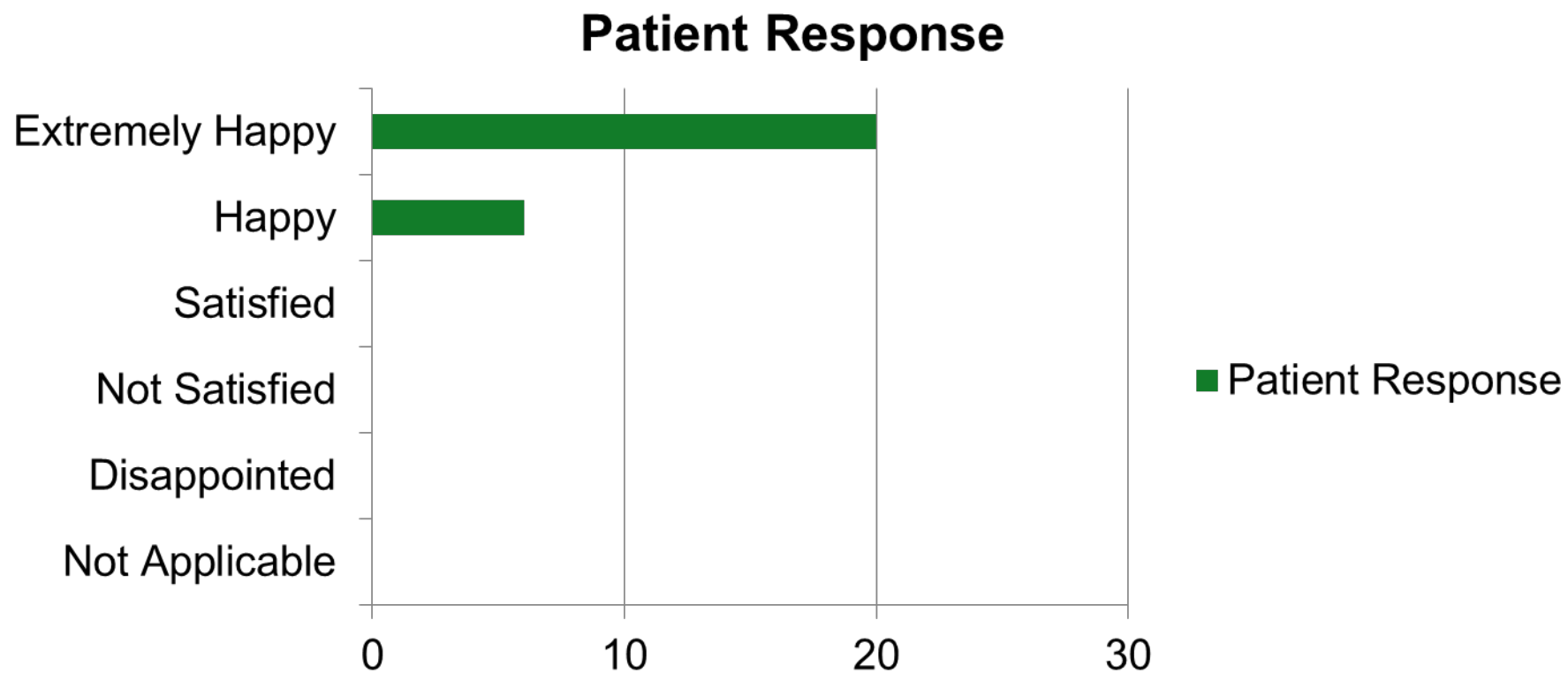
## Operative Care

Was your operation painful?



## Post-Operative Care

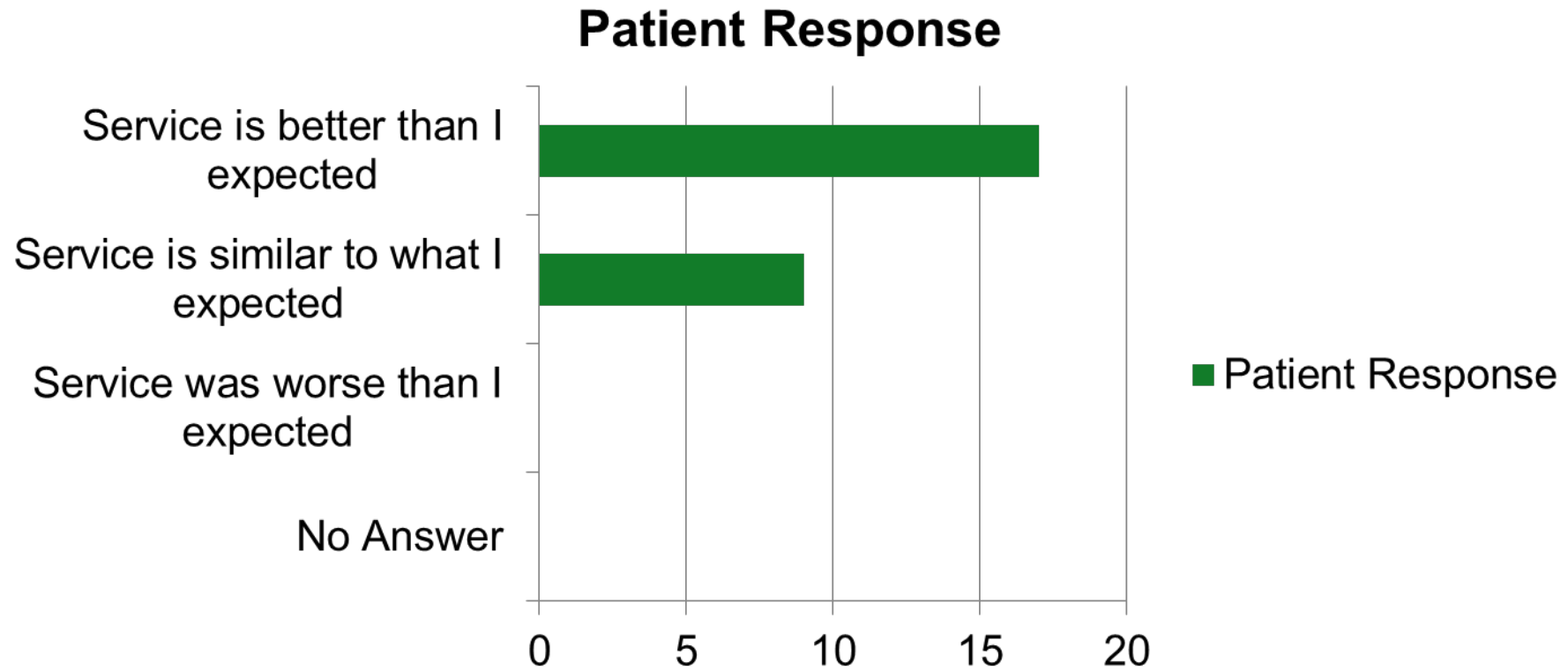
How do you feel about your vision following your cataract surgery?





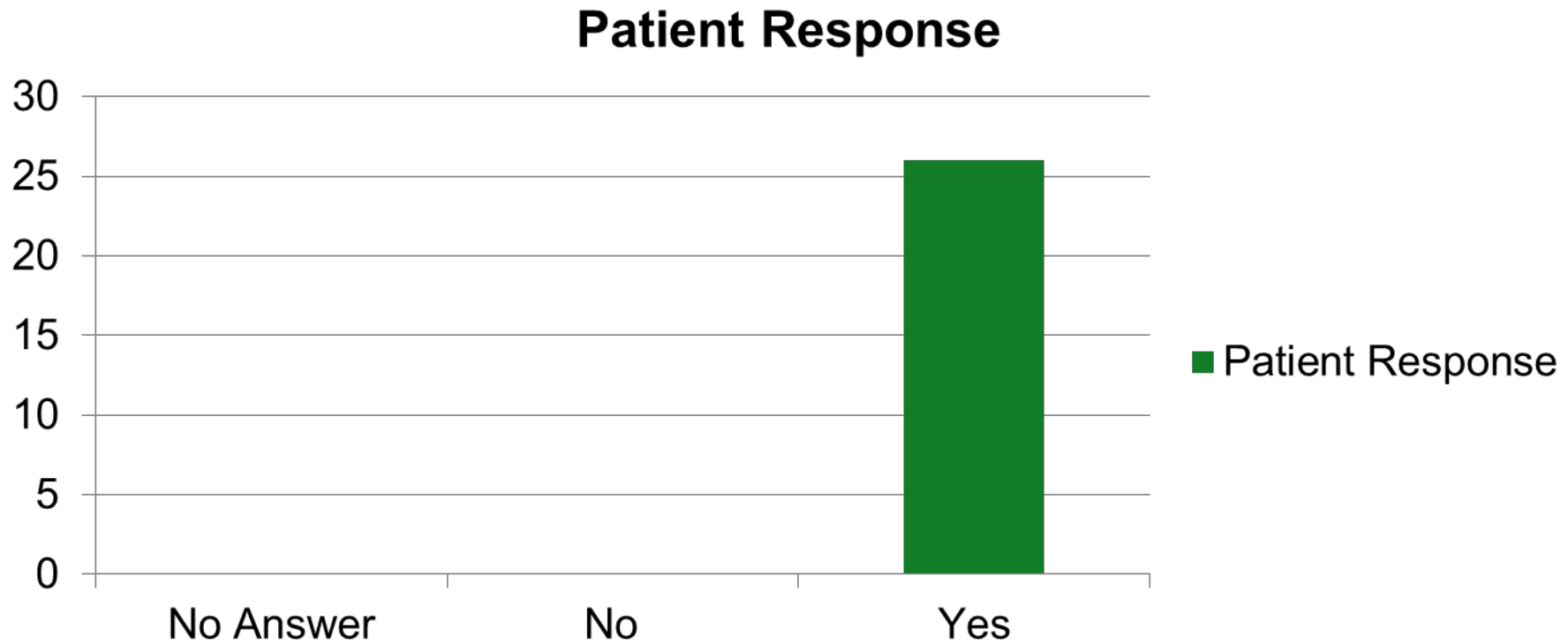
## Post-Operative Care

How do you feel about the overall service you received?



## Overall Experience

Would you recommend Spire Hospital Bristol and Mr. Rafik Girgis, Ophthalmic Surgeon to your friends and family?



## Overall Experience – Patient Comments

In your opinion is there something we could do to improve the service and your experience?

- ❖ Everything was very good.
- ❖ I don't think so! Such a good experience after feeling so nervous.
- ❖ All was very professional.
- ❖ Great difficulty to improve further.
- ❖ Everything I experienced was first class. Very pleased. Mr Girgis was excellent.
- ❖ No. Vey well run. Excellent.